

# **You Should Read this before booking any photo booth company!**

## **Top questions you MUST ask before booking a photo booth.**

Having a photo booth at weddings and other special events have grown in popularity and so does the amount of photo booth companies entering the market. For the consumer this is bad and good, you have a larger selection of services and price range but also means there are a lot more non-reputable companies entering the market. Many people ask us, how do I choose the right company? Well, to start off, cheaper is not always better, you want a vendor that will provide a quality product with a reasonable price. After reviewing their websites you should narrow it down to 2-3 companies that serve your area and contact them through email or by telephone. Do they answer the phone when you call? How quickly do they respond to your message? That simply can tell you how good their customer service is. Once you have contacted your company of choice here are great questions that should be asked.

- 1. How long have they been in business?** You want to choose a company that has been in business for a few years, who has a good track record and has done several events. You want to make sure they will be in business when your event day arrives.  
**TLC Photo Booths is powered by The TLC Entertainment Group, one of the most respected event design firms in the nation. We have been producing premier events since 1989.**
- 2. Do they have references?** A reputable company should be able to provide you with a list of past clients and what their past clients have to say about them.  
**We have earned our pristine reputation by providing top notch customer care for well over 25 years. You can see our FIVE STAR reviews on website such as: The Knot.com, Weddingwire.com & Eventwire.com**
- 3. Are they Licensed and Insured?** Most establishments and venues require vendors to carry insurance. **We carry a 2 million dollar liability insurance policy, we will provide you or your event space with a copy of our policy upon booking with us.**
- 4. Is there a contract?** Will you receive a written contract that states both parties responsibility? **Our contracts are design to protect all of our clients. Any and all details agreed upon will be specified. This also assures that your date is locked in with a deposit and we will be there at your event.**
- 5. What kind of equipment do they use?** Do they use high quality professional grade equipment? We use touch screen interfaces for ease of operation. Stay away from companies that use inkjet printers, all our photo booths are equipped with commercial grade dye sub printer, for the best quality and the fastest time per print. All our photo booths are also armed with a professional canon dslr 18 megapixel cameras.(No webcams)
- 6. Do they have a back-up plan incase of equipment malfunction?** Will there be an attendant or photo booth technician to maintenance the photo booth if something goes wrong.
- 7. What type of packages do they offer and what is included?** Do they have a detailed list? What is included in their packages? Prop box, social media, memory book and how many prints will be printed? Are there any hidden fees or travel fees?  
**We offer all inclusive packages that guarantee minimum stress on your part and the most enjoyable guest experience for everyone that attends your wedding or event. All our photo booth rentals include: Delivery, set up & take down, the most knowledgeable & friendliest attendants, unlimited visits & prints for the whole rental time, fun prop box, custom created event logo on every print, social media upload and a digital copy of all photos taken.**
- 8. What does their photo booth look like?** You just spent thousands of dollars on a beautiful venue, you don't want something that is going to be an eye sore to your guests.  
**We take great pride in our presentation, all our photo booths, backdrops & equipment utilized are modern, chic and we always use the newest state of the art & up to date technology available.**

As stated above, the cheapest price may not be the best deal. Now that you have gathered important facts and information about a few companies, you should now be able to choose which company is best for your Wedding or Special Event.